



800 Market Street Suite 301
St. Louis Missouri 63101
tel +1 314 436 3001
fax +1 314 436 3071

February 27, 2017

Royal Papers
2701 Hereford Street
St. Louis, MO 63139

RE: Customer Testimonial

To Whom It May Concern:

We deal with many vendors on a daily basis, but Royal Papers has proven to be one of the most reliable vendors we have the pleasure of working with. Royal Papers helped us coordinate a full-building transition to automatic paper towel dispensers, resulting in a significant reduction in waste and supply expenses. Your customer service is top-notch as evidenced by the quick, efficient manner in which you work to resolve an issue that may arise. We are truly thankful for the support, information, and wonderful relationships we have been fortunate to build with Royal Papers.

Thank you for all you do!

A handwritten signature in cursive script that reads "Amy Hanafin".

Amy Hanafin
Vice President / General Manager
JLL
Bank of America Plaza