



Pam Anderson
Support Operations
Coverall of St. Louis
680 Craig Road, Suite 260
Creve Coeur, MO 63141

Mike AuBuchon
Branch Manager
RoyaLab West
2295 Administration Drive
St. Louis, MO 63146

Dear Mr. AuBuchon:

Coverall of St. Louis has been doing business with RoyaLab for several years. We have over fifty Franchise Owners that clean large and small facilities throughout the St. Louis area. A good majority of them use RoyaLab for not only purchasing their janitorial supplies, but to rent equipment as well (carpet extractors, floor machines, etc.).

The customer service we receive from your company is impeccable. You and your staff are always courteous and go above and beyond to service your accounts. If an emergency arises, we know we can count on RoyaLab to assist.

We highly recommend RoyaLab without any reservations to any business that is looking for a janitorial supply vendor. We have been very pleased with the service we have received and continue to receive from RoyaLab.

Regards,

A handwritten signature in dark ink that reads 'Pam Anderson'. The signature is fluid and cursive, with a large initial 'P' and 'A'.

Pam Anderson
Coverall of St. Louis

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