



We are a private nursing home and about five years ago we went through a major renovation. Terrazo floors were installed throughout except for the residents rooms. We immediately began having problems with the floors because we were not told how to properly care for the floors. We had a few companies come in, but our problems were never solved. We happened to call a nursing home that we visited recently and their floors were beautiful! We asked them what company they used and they said "Royalab" and highly recommended them! We never heard of the company, but we gave them a call! The next day, Jason arrived from Royalab. He discussed our concerns, asked many questions, and determined we were using the wrong PH and wrong products. We began using the products recommended and immediately saw improvement! He was very good at solving our floor problems, but solved many other problems also! We purchased the automatic paper towel dispensers, soap dispensers, deodorizers, and most of the supplies we need from him. We also purchased two automatic scrubbers and a buffer for our floors. We also had automatic detergent dispensers installed on our washing machines through Royalab which has saved us a lot of money!

We are extremely thankful for Royalab and Jason! His response time when ordering or a problem comes up is amazing! He goes above and beyond for us all of the time! Our facility is always clean and smells fresh now that we have the right products and equipment! We are not a multi-million dollar account, we are a small facility that just wants the best for our residents and we have found the best in Jason and Royalab!

Thank you,

Shannon and Angie